

COOKING AWARD 2022:

HOBART app adds another award to the collection

The SmartConnect application from warewashing manufacturer HOBART brings a host of benefits to the digital kitchen, including the monitoring, control and operational reliability of the machines. The media has also put a spotlight on the app, which recently received the COOKING AWARD 2022 in gold.

Offenburg, Germany – HOBART GmbH continues to write the success story of its SmartConnect app, with which kitchen chefs can manage their entire HOBART warewashing technology. The app has already won several prestigious prizes and trophies, the latest of which is the COOKING AWARD 2022 in gold. The prize is awarded by readers of COOKING + CATERING INSIDE trade magazine in various product categories with first, second and third prizes bestowed in each. In a nationwide survey, users vote for their favourite newly launched convenience and kitchen equipment, and decide who gets the gold, silver and bronze awards.

"Other manufacturers of kitchen equipment, who like HOBART belong to the ITW Group, will also be offering the possibility to manage and control equipment via an app in the near future. This means that equipment from other brands can then be controlled by our SmartConnect app," explains Markus Bau, Director Food Service.

All relevant data is available in real time at all hours and can be used for controlling and hygiene documentation, for example. In addition, the app warns users of any malfunctions so they can intervene immediately and avoid downtimes. "Networking is the future. SmartConnect makes it even easier for management and kitchen staff to use the technology efficiently and in a cost-saving manner," adds Markus Bau.

Convenient remote operation

Would you like to start the machine before the shift begins? No problem – users can actively control the machines with SmartConnect. The timer function in the app can be used to start the machine remotely without a member of staff having to be physically present. This means it is ready for use whenever it is needed. The dosage of cleaning agents can also be conveniently set and adjusted with just one click via the menu in the app.

Direct intervention in case of malfunctions

HOBART SmartConnect not only displays error codes and sends out warnings in real time, but also provides illustrated solutions and the option of contacting HOBART support or the specialist dealer directly. Problems then get resolved in the quickest way possible, preventing machine downtimes. Previous rectified errors and warning messages can be viewed at any time using the event log. This facilitates complete documentation of all events for the hygiene reports.

For more information on HOBART, please visit www.hobart.de

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About HOBART:

Based in Offenburg, Germany, HOBART leads the world market in commercial warewashing technology. We serve customers such as hotels, restaurants and caterers, bakeries and butcheries as well as supermarkets, airlines, cruise ships, automotive suppliers, research centres and pharmaceutical companies across the world. HOBART develops, produces and sells warewashing and cleaning, cooking, food preparation and waste treatment appliances and systems. HOBART is a subsidiary of the US Illinois Tool Works (ITW) Group, which manufactures and sells a variety of products; the group has a staff of 45,000 employees with 83 divisions in 52 countries.